

# **An important message about online banking.**

New security features are coming to Memberdirect. We will be introducing authentication enhancements which will include 2-Step Verification and Self Serve PAC Reset, as well as, a change to Strong PAC shortly after.

This means members who saved their details using the Memorized Account feature will be reset and will need to recall their member login number and PAC for the initial login after these upgrades are launched. Members should have this information stored safely in advance.

For Joint Account Holders, those sharing online banking logins should create a separate login by contacting the branch.

It is always important to keep your personal information up to date with us in order to avoid uninterrupted access and to enable these upcoming products and services.